

# COURTS IN MOHAVE COUNTY INFORMATION TECHNOLOGY STRATEGIC PLAN 2014-2016 SUMMARY



## LOCAL INITIATIVES, DRIVERS, AND PRESSURES

- Expand community outreach efforts by using kiosks for various functions; redesigning public website; and creating service videos to explain court processes.
- Expand integration with justice partners; facilitate integration with other records management systems.
- Improve case management practices and service levels of courts, making use of automated performance measures leading to a judicial dashboard.
- Expand use of alternative dispute resolution.
- Implement local portions of statewide projects including remote court interpreters, e-Filing, e-Bench, e-Access, Disconnected Scanning, LJ CMS, and ADRS.
- Continue to improve business continuity/disaster recovery strategy, increasing redundancy where possible.
- Pursue an automated workflow solution to address resource reductions and continuing caseload increases.
- Continue to work with county staff on LHC courtroom build-out and technology implementation.

## CY 2011/12 ACCOMPLISHMENTS

- Placed over 2700 fillable PDF forms/packets on websites for public use.
- Expanded video production and videoconferencing.
- Changed out e-payment vendor/system for all limited jurisdiction courts.
- Enhanced court security using card readers and digital video.
- Installed wireless access points in all three major superior court locations.
- Constructed several locally designed applications, including real-time display of courtroom calendars and a warrant lookup facility.
- Replaced various ageing servers and infrastructure items.

## Statewide Projects: Impacts, Concerns, and Participation Plans

<b>LJ CMS</b>	No impacts or concerns provided; willing to be early adopters.
<b>JOLTSaz</b>	No impacts or concerns provided; will be early adopter.
<b>LJ EDMS</b>	Local funding is scarce; anxious to see statewide approach; implementation already underway.
<b>e-Filing/Std Forms</b>	Anxious to start e-Filing; no DTM subscription yet in place for e-Access; will be early adopter.
<b>Bench Auto Architecture</b>	High local interest in the project; will be an early adopter. Lots of recent local app development; already have some Windows 8 machines; making progress with ongoing server refresh.

<b>TECHNOLOGY PROJECTS</b>					
<b>Project</b>	<b>Year/ Status</b>	<b>Project Detail Provided</b>			<b>Comments</b>
		<b>Full<sup>1</sup></b>	<b>Skeletal<sup>2</sup></b>	<b>Mention<sup>3</sup></b>	
<b>Judicial Integration</b>	FY>17		X		Kingman Justice
<b>Standardization of LJ Court Forms</b>	FY14		X		On public website
<b>Expand Service Videos</b>	FY14		X		Develop videos for public on court processes / procedures
<b>Improve Caseflow Management</b>	FY14		X		Using CourTools & CMS
<b>Staff Productivity Enhancement</b>	FY13		X		All Mohave courts
<b>Improve Court Facilities</b>	FY13		X		Lake Havasu facility
<b>Staff Training</b>	FY14		X		Develop training videos for staff on court processes / procedures
<b>Business Continuity Planning</b>	FY14		X		Developing alternate communication routes, implementation of backup power, and complete file replication
<b>CourtWeb Enhancements</b>	FY14		X		User-friendly interface
<b>Jury Kiosks</b>	FY14		X		Requires JWI enhancement by AOC
<b>Rural Kiosks</b>	FY14		X		Throughout county
<b>Increase Court Physical Security</b>	FY14		X		Funding issues
<b>Public Website Enhancements</b>	FY14		X		User-friendly interface
<b>Facilitate Access to ADRS</b>	FY13		X		With justice partners

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		Full <sup>1</sup>	Skeletal <sup>2</sup>	Mention <sup>3</sup>	
e-Bench	FY14	X			Early adopters
Remote Interpreter System	FY13		X		Videoconference
Streamline Court Reporter Payments	FY13		X		Superior court
Remote Connectivity to Field Officers	FY14		X		Probation
Judicial Assistant Training	FY13		X		Create manual
E-Payments for Clerk's Office	FY13		X		Superior court; awaiting state vendor selection
Jury Merge/Purge Process	FY13		X		>\$5000 savings identified
Case File Tracking	FY14		X		Superior court; RFID
Acquire a Workflow Program	FY14		X		Must work with AJACS
Expand Public Access to Docs	FY15		X		For all case types, expanding beyond Criminal
Balance Due Notifications	FY13		X		Clerk's Office
Expand EDMS in LJs and Probation	FY13		X		3 courts already disconnected scanning
Decrease Disposition Transfer Time	FY13		X		All LJ courts to MVD
Expand Video Sentencing	FY13		X		Remaining limited jurisdiction courts
e-Filing	FY14	X			Join statewide project

Note 1:

An “X” in “Full” indicates that the court has provided full detailed information about the project according to the general parameters outlined in the Commission on Technology’s Project Management Methodology. Also, risk analysis, impact, project costs and funding information has been provided.

Note 2:

An “X” in “Skeletal” indicates that the court provided detail about the local project in the master projects listing spreadsheet. Complete information, usually risks, impact analysis, project costs and funding, was not provided.

Note 3:

An “X” in “Mention” indicates that the court mentioned this project in a summary or listed it in an initiative. It may have been a phrase or a full paragraph of description, but did not contain detailed project-oriented information. If these projects are related to pursuing standards or directions already adopted (e.g., OnBase EDMS implementation, Jury+ upgrade, digital audio in the courtroom), then any mention which includes appropriate funding information is sufficient.